

A 'housewarming' and a new number for North Staffs Warm Zone

15 September 2009

NORTH Staffs Warm Zone (NSWZ)* is holding a 'housewarming' of its own this month, after helping thousands of families to improve the energy efficiency of their properties...

The project has moved home from its original base at Hanley Local Centre in Old Hall Street, to new offices at Initiative House, Campbell Road, Stoke.

And it means that from this month (September), there is now a NEW phone number that residents can use to contact NSWZ on: 01782 479099.

"The expansion of our ongoing work in helping 'hard to treat' households meant that we really needed to find additional alternative office space," explained NSWZ Zone Director Sophie Thorley.

"We are now based in what was formerly a medical centre at the old Michelin building in Campbell Road. This won't affect our customers, since the majority of our work is done via door-to-door calls and the telephone – but it's vital that people are aware that our main contact number has changed!"

NSWZ has installed in excess of 10,000 insulation measures in local homes – and its Benefits Service recently passed the £1.5 million mark in uncovering and generating unclaimed entitlements for North Staffordshire people.

Every householder visited by the Warm Zone team in Stoke-on-Trent and Newcastle Borough has qualified for either FREE or cut-price cavity wall and insulation under NSWZ's ongoing energy efficiency campaign.

To find out more about North Staffs Warm Zone, visit www.nswz.co.uk – where you can also complete an online self-assessment.

Alternatively, telephone NSWZ on 01782 479099 to arrange a free and confidential home visit/assessment by a Warm Zone representative or ask to speak to a Benefits Service Advisor.