

warmzone

working together
for warm homes in
North Staffordshire



working together for **warm homes** in North Staffordshire

**Staffordshire Warm Zone grants are available
for loft and cavity wall insulation.**

With the cost of energy bills going up, **NOW** is the time
to act on insulating your home.

Extra insulation for your home can save you money
and cut your energy emissions which will help you to
save the planet from climate change.

WHAT TO DO NEXT

To take advantage of the grants available please print
this form off, complete it and return it to:
North Staffordshire Warm Zone, Hanley Local Centre,
32/34 Old Hall Street, Hanley, Stoke on Trent, ST1 3AN.

If you have any questions or would like help
completing the form please call
North Staffordshire Warm Zone on **01782 238443**.

ENERGY ASSESSMENT SHEET FOR NORTH STAFFORDSHIRE WARM ZONE

Every completed form will be entered into a monthly draw for £25 worth of gift vouchers. Please attempt to answer all the questions – some have a ‘don’t know’ option. The information will be used to assess the energy efficiency of the housing stock in the whole borough, and to calculate whether you qualify for an energy efficiency grant. If you qualify we will contact you soon.

PLEASE WRITE IN THE BOXES:

What is your name?

What is your Address? (don't forget your post code)

What is your telephone number?

Date completed

Part A

1. Please put a ✓ in a box to show when your home was built

- | | |
|-----------------------------------|----------------------------------|
| <input type="radio"/> Before 1900 | <input type="radio"/> 1976-1980 |
| <input type="radio"/> 1901-1918 | <input type="radio"/> 1981-1990 |
| <input type="radio"/> 1919-1944 | <input type="radio"/> 1991-1995 |
| <input type="radio"/> 1945-1964 | <input type="radio"/> After 1995 |
| <input type="radio"/> 1965-1975 | <input type="radio"/> Don't know |

2. Please put a ✓ in a box to show us your tenure

- | | |
|--------------------------------------|--------------------------------------|
| <input type="radio"/> Owner occupier | <input type="radio"/> Housing assoc. |
| <input type="radio"/> Private rented | <input type="radio"/> Don't know |
| <input type="radio"/> Council rented | |

3. Please put a ✓ in a box to show us what type of home it is

- | | |
|--------------------------------|----------------------------------|
| <input type="radio"/> House | <input type="radio"/> Maisonette |
| <input type="radio"/> Flat | <input type="radio"/> Don't know |
| <input type="radio"/> Bungalow | |

4. Please tell us where your home is in relation to others

- | | |
|-------------------------------------|---------------------------------------|
| <input type="radio"/> Detached | <input type="radio"/> End-terrace |
| <input type="radio"/> Semi-detached | <input type="radio"/> Flat in a block |
| <input type="radio"/> Mid-terrace | <input type="radio"/> Don't know |

5. If you live in a flat is it

- | | |
|------------------------------------|----------------------------------|
| <input type="radio"/> Top floor | <input type="radio"/> Mid floor |
| <input type="radio"/> Ground floor | <input type="radio"/> Don't know |

6. How many storeys does your home have? (e.g. usually a house has 2 and a flat or bungalow has 1)

7. How many bedrooms is your home supposed to have?

8. Please put one ✓ for the glass **and** one for the frame of your windows

- | | |
|-------------------------------------|------------------------------------|
| <input type="radio"/> Single glazed | <input type="radio"/> Wood |
| <input type="radio"/> Double glazed | <input type="radio"/> Metal |
| <input type="radio"/> Mixed glazing | <input type="radio"/> Plastic/upvc |
| <input type="radio"/> Don't know | <input type="radio"/> Don't know |

9. Please put one ✓ for the type of roof **and** one for loft insulation thickness

- | | |
|------------------------------------|----------------------------------|
| <input type="radio"/> Pitched roof | <input type="radio"/> 6"/150mm |
| <input type="radio"/> Flat Roof | <input type="radio"/> 8"/200mm |
| <input type="radio"/> 1"/25mm | <input type="radio"/> 10"/250mm |
| <input type="radio"/> 2"/50mm | <input type="radio"/> 12"/300mm |
| <input type="radio"/> 4"/100mm | <input type="radio"/> Don't know |

10. Please provide details of your external walls **and** whether they have been insulated since they were built

- | | |
|--|---|
| <input type="radio"/> Solid | <input type="radio"/> The walls have had insulation added since they were built |
| <input type="radio"/> Cavity | <input type="radio"/> No new insulation added to walls |
| <input type="radio"/> Timber frame | <input type="radio"/> Don't know |
| <input type="radio"/> No new insulation added to walls | |

Part B

11. Please put a ✓ in **one** box to describe your **main** heating appliance and **one** for the type of fuel it uses

- | | |
|---|--|
| <input type="radio"/> Standard boiler | <input type="radio"/> Gas |
| <input type="radio"/> Condensing boiler | <input type="radio"/> Oil |
| <input type="radio"/> Combi boiler | <input type="radio"/> Coal/Coke |
| <input type="radio"/> Condensing combi | <input type="radio"/> Wood |
| <input type="radio"/> Storage heaters | <input type="radio"/> Electricity (standard) |
| <input type="radio"/> Warm air system | <input type="radio"/> Electricity (Economy 7 etc) |
| <input type="radio"/> Room heaters/fires | <input type="radio"/> LPG |
| <input type="radio"/> Communal/District heating | <input type="radio"/> Communal/District heating fuel |

12a. Please ✓ **each** box if you have any of these controls on the heating you selected (If you have storage heaters go to Question 13b)

- | | |
|--|--|
| <input type="radio"/> No controls | <input type="radio"/> Thermostat on room heater/fire |
| <input type="radio"/> Programmer | <input type="radio"/> Don't know |
| <input type="radio"/> Room thermostat | |
| <input type="radio"/> Thermostatic radiator valves | |

12b. If your main heating is storage heaters please ✓ one of these boxes

- | | |
|---|--|
| <input type="radio"/> Manual charge control | <input type="radio"/> Automatic charge control |
|---|--|

13a. How is your water heated?

- | | |
|---|---|
| <input type="radio"/> Heated by the same boiler | <input type="radio"/> Instant water heater (gas) |
| <input type="radio"/> Immersion (on peak electric) | <input type="radio"/> Instant water heater (electric) |
| <input type="radio"/> Immersion (off peak electric) | <input type="radio"/> Don't know |

13b. If you have a hot water cylinder, has it:

- | | |
|--|--|
| <input type="radio"/> No cylinder | <input type="radio"/> Sprayed on foam insulation |
| <input type="radio"/> Loose fitting jacket | <input type="radio"/> Insulation in a box |
| | <input type="radio"/> Don't know |

13c. If you have cylinder insulation, is it:

- | | |
|--------------------------------------|--------------------------------------|
| <input type="radio"/> 1"/25mm thick | <input type="radio"/> 6"/150mm thick |
| <input type="radio"/> 2"/50mm thick | <input type="radio"/> 8"/200mm thick |
| <input type="radio"/> 4"/100mm thick | <input type="radio"/> Don't know |

14. Please tell us what fuel the hob (rings) of your cooker uses

- | | | |
|-----------------------------------|----------------------------|----------------------------|
| <input type="radio"/> Gas | <input type="radio"/> Oil | <input type="radio"/> Wood |
| <input type="radio"/> Electricity | <input type="radio"/> Coal | <input type="radio"/> LPG |

15. How many low energy light bulbs do you have?

16. Do you have a smoke alarm Yes No

To see if you are likely to qualify for a grant. (We may telephone you to add details). You can leave these blank, but then we cannot assess you for a grant.

- Are you the householder/partner?
 Yes No
- Are you or your partner over 60 years old?
 Yes No
- Are you or your partner over 75 years old?
 Yes No
- Is anyone under 16?
 Yes No
- Please enter a ✓ for any benefits **you or your partner** claim

	You	Partner
Income Support	<input type="radio"/>	<input type="radio"/>
Income Support Mortgage Interest	<input type="radio"/>	<input type="radio"/>
Housing Benefit	<input type="radio"/>	<input type="radio"/>
Pension Credit	<input type="radio"/>	<input type="radio"/>
Income Support with Disability Premium	<input type="radio"/>	<input type="radio"/>
Housing Benefit with Disability Premium	<input type="radio"/>	<input type="radio"/>
Council Tax Benefit with Disability Premium	<input type="radio"/>	<input type="radio"/>
Working Tax Credit with Disability Premium	<input type="radio"/>	<input type="radio"/>
Council Tax Benefit (ex 25% discount)	<input type="radio"/>	<input type="radio"/>
Income Based Job Seeker's Allowance	<input type="radio"/>	<input type="radio"/>
Working Tax Credit	<input type="radio"/>	<input type="radio"/>
Child Tax Credit	<input type="radio"/>	<input type="radio"/>
Attendance Allowance	<input type="radio"/>	<input type="radio"/>
Disability Living Allowance	<input type="radio"/>	<input type="radio"/>
War Disablement Pension with Constant Attendance Allowance/Mobility Support	<input type="radio"/>	<input type="radio"/>
6. Do you or your partner have a maternity certificate MAT B1? <input type="radio"/> Yes <input type="radio"/> No		

Part B continued

7. Please provide an estimate of your income for the household after tax and National Insurance, including contributions from family members.

£

per week/month/year
(Delete as appropriate)

8. Please enter the number of people in your households who are:

Retired

Full time carer

Working over 20 hours per week

Unemployed

Working under 20 hours per week

Full time education

Pre school child

Not working due to ill health

9. How would you describe your ethnic background?

White British

White Irish

White any other background

Mixed - White & Black Caribbean

Mixed - White & Black African

Mixed - White & Asian background

Mixed - any other background

Asian/Asian British - Indian

Asian/Asian British - Pakistani

Asian/Asian British - Bangladeshi

Asian/Asian British - any other

Black/Black British - Caribbean

Black/Black British - African

Black/Black British - any other

Chinese

Other Ethnic Group

10. Would you like us to use a password if we visit you? Yes No

Write Password

11. Please put a ✓ in the box if you would like more advice on:

FREE benefits advice

Do you give permission for Warm Zone to ask the council for your benefit details?

Yes No

To receive FREE low energy light bulbs?

Yes No

A FREE Home Fire Risk assessment or Smoke detector?

Yes No

Stoke on Trent householders only. Would you like FREE Energy Efficiency advice?

Yes No

Newcastle Under Lyme householders only. Would you like FREE Home Security advice?

Yes No

12. Please put a ✓ in a box to show us what alarms you have?

Working Smoke alarms (mains operated)

Carbon Monoxide alarm fitted

Working Smoke alarm (battery operated)

Don't know

HOUSEHOLDER DECLARATION

PLEASE SIGN THIS FORM

I give permission for the information on this form to be used by North Staffordshire Warm Zone for the purposes of this project with Newcastle Under Lyme Borough Council and Stoke on Trent City Council.

Sign please:

Date

Using some of the information you have provided for this purpose, North Staffordshire Warm Zone may be able to advise you of your eligibility for measures to make your home warmer. Information will be exchanged with scheme partners providing advisory and additional services to the scheme. This information will not be given to other agencies, and will be held/used in accordance with the Data Protection Act 1998.

What happens to the assessment form now?

Your information will be entered into our computer and we will be able to check whether you qualify for free energy efficiency measures. All the information will be treated as confidential and will not be passed on.

If I do qualify, what will happen next?

A surveyor from North Staffordshire Warm Zone will contact you to carry out a more detailed survey – this is just to confirm how we install the free measures. The work will then be carried out free of charge as soon as possible, and no more than 28 days after the survey.

When will this happen?

The surveys will take place after all the assessments in your area are completed – we will try to get to you as soon as we can but you may have to wait a few weeks.

Can you give me some idea if I am entitled to free energy efficiency measures?

It is possible for people from all backgrounds living in all different types of housing to qualify for free measures. As a rough guideline, if a household spends more than 10% of its income in order to heat the home, or if a householder is on certain benefits, then you may qualify for free measures.

The free energy efficiency measures include cavity wall insulation, loft insulation, hot water jackets and in some cases repairs to central heating or installation of central heating.

So have I wasted my time helping you if I don't qualify for a full grant?

No – definitely not! If you do not qualify for energy efficiency measures then we also carry out a benefits check to see which benefits you are entitled to that you do not already receive. You will also receive a free energy efficiency check on your home and 4 free low energy light bulbs.

Who do I contact if I have any other questions?

Please call North Staffordshire Warm Zone Office on 01782 238443

Cavity Wall Insulation

Up to 35% of heat is lost through the walls of your home. Insulating your cavity walls can save up to £100 per year.



Loft Insulation

An uninsulated or poorly insulated loft can account for 25% of the heat loss from a typical house. Insulating your loft can save £80-£100 per year.



Heating

Keep a regular check on thermostats. Turning down 1C can save up to 10% on energy consumption.



Washing

A shower rather than a bath uses, on average, one fifth of the hot water.



Hot Water Tank

Make sure it is properly lagged with a minimum 80mm jacket.



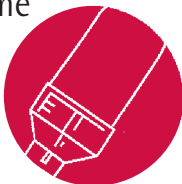
Laundry

Wash clothes at 40C – a quarter of the cost of the hottest cycle.



Low Energy Lamps

Low energy lamps use one fifth of the energy of an ordinary light bulb. Energy cost savings over the lifetime of the lamps £50-£60.



Doors and Windows

Draught proofing saves heat loss and improves the comfort of your home.



Fridges/Freezers

Locate in a cool place. Defrost regularly.



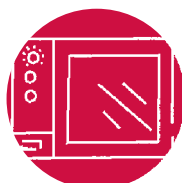
Kettles

Boil only as much water as needed for immediate use.



Cooking

Microwave ovens use up to 75% less energy to heat food than conventional cookers.



Energy Efficiency Labelling

Look out for energy label next time you purchase a fridge, freezer or a laundry appliance. Purchase the most efficient that you can afford.

